

# Capacity Building and Knowledge Networking

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TERI, Capacity Building and Experience Sharing

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# Capacity Building

## Why do we need it?

### Mandatory

- Part of service rules
- Promotion/ increment

### New Projects

- New knowledge/ skills required
- Enhancing existing knowledge

### Problem

- Disasters
- New equipment/ software

# Training – need based or supply driven

- Supply driven – have a project with a mandate to build capacity
- Have a time limit
- Defined level – city, state, regional, national
- Defined trainees – ULB officials: engineers, health deptt., finance deptt, etc. or Councillors
- No defined need – Knowledge and training needs assessment done with our objective

# Net result

- Training programme not entirely successful
- Low participation
- Target group only partially represented
- Decision makers not present
- City level problems not always addressed
- Language a barrier

# Knowledge Networking – part solution

- Create a platform for learning and interaction
- Flexibility to use what one wants and when one has time
- Dynamic platform
- Open to all – for learning

# Peer Experience And Reflective Learning (PEARL) JnNURM

- Launched in 2007 by Government of India, under JnNURM, the programme aimed to create knowledge sharing and cross-learning among 65 JNNURM cities through effective networking - for projects, urban reforms and city governance.

Projects & Reforms -  
Chhattisgarh, Raipur - Raipur

Water Supply and Drainage  
Projects - Surat - Surat

Initiatives taken by Ahmedabad  
Municipal Corporation (AMC) :  
Water Pro - Ahmedabad

Initiatives taken by Ahmedabad  
Urban Development Authority  
at Ahmedaba - Ahmedabad

[More Best Practices >](#)

Latest Best Practices



JNNURM

PEARL

IEC Material

Best Practices

Awards

Documentation on Best Practices

- [▶ Urban Initiatives Vol.5](#)
- [▶ Urban Initiatives Vol.4](#)
- [▶ Best Practices Vol.3](#)

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## Welcome to India Urban Portal

India Urban Portal is a knowledge collaborative platform that enhances the availability of quality urban information. The goal is to provide an entryway (portal) to urban information, and create a network, community and resources that provide qualified, trusted, and verifiable information and contacts. [Read More...](#)

## Latest News / Events

The 11th Metropolis World Congress  
Oct 07, 2014

## Major objectives of the portal:

- To act as a platform to share knowledge among governments at national, state, and local levels as well as community groups and citizens;
- Focus on linking urban local bodies and community groups;
- Provide information on organizations, techniques, technologies, resources, innovations, etc.
- Help to set up discussion forums, news, guidance, etc.



# Peer Experience And Reflective Learning (PEARL)

## **Group A**

**Mega Cities, with  
Global Character  
in Socio-  
Economic Profile**

## **Group B**

**Industrial Mega  
Cities**

## **Group C**

**Mixed Economy  
Cities Service/Trade/  
Institutional  
functions**

## **Group D**

**Cities of Cultural and  
Religious Significance**

## **Group E**

**Hill Cities**

## **Group F**

**North-East  
Cities**

# PEARL Peer-pairing and Networks

| Group A   | Group B  | Group C   | Group D   | Group E and F  |
|---|--|---|---|--|
| Delhi<br>Greater Mumbai<br>Ahmedabad<br>Bangalore<br>Chennai<br>Kolkata<br>Hyderabad<br>Pune<br>Surat | Faridabad<br>Ludhiana<br>Cochin<br>Vishakapatnam<br>Kanpur<br>Coimbarore<br>Jamshedpur<br>Asansol<br>Dhanbad<br>Indore<br>Nashik<br>Vadodara<br>Nagpur<br>Rajkot | Patna<br>Bhopal<br>Jaipur<br>Lucknow<br>Meerut<br>Jabalpur<br>Vijayawada<br>Guwahati<br>Jammu<br>Raipur<br>Ranchi<br>Thiruvanthapuram<br>Bhuvaneshwar<br>Chandigarh | Madurai<br>Varanasi<br>Agra<br>Amritsar<br>Allahabad<br>Panaji<br>Bodhgaya<br>Ujjain<br>Puri<br>Ajmer-Pushkar<br>Mysore<br>Pondicherry<br>Mathura<br>Haridwar<br>Nanded | Itanagar<br>Imphal<br>Shillong<br>Aizawal<br>Srinagar<br>Kohima<br>Gangtok<br>Agartala<br>Dehradun<br>Nainital<br>Shimla |

# Activities under PEARL

- PEARL website ([www.indiaurbanportal.in](http://www.indiaurbanportal.in))
- Documentation of best practices
- Newsletter – “PEARL Update”
- Helpdesk
- Special group for North East
- National and Groups Workshops

# PEARL

- PEARL website ([www.indiaurbanportal.in](http://www.indiaurbanportal.in))
- Workshops: National and Groups
- Exposure visits
- Knowledge Products:
  - Best Practices documentation
  - PEARL Newsletter
- Expert visit to cities - for handholding





- **E-Learning Modules - IUP Website :**

The e-Learning Program will aim to provide government officials and other interested participants, an affordable, innovative, and practitioner-focused training on the policy reform agenda and proven good practices. This is currently being developed and is almost complete.

# Asian Cities Climate Change Resilience Network (ACCCRN)

PIONEERED BY

THE  
ROCKEFELLER  
FOUNDATION



## ACCCRN

Asian Cities Climate Change  
Resilience Network

CONNECTING PEOPLE TO  
BUILD INCLUSIVE URBAN  
CLIMATE CHANGE RESILIENCE

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[RESOURCES](#)

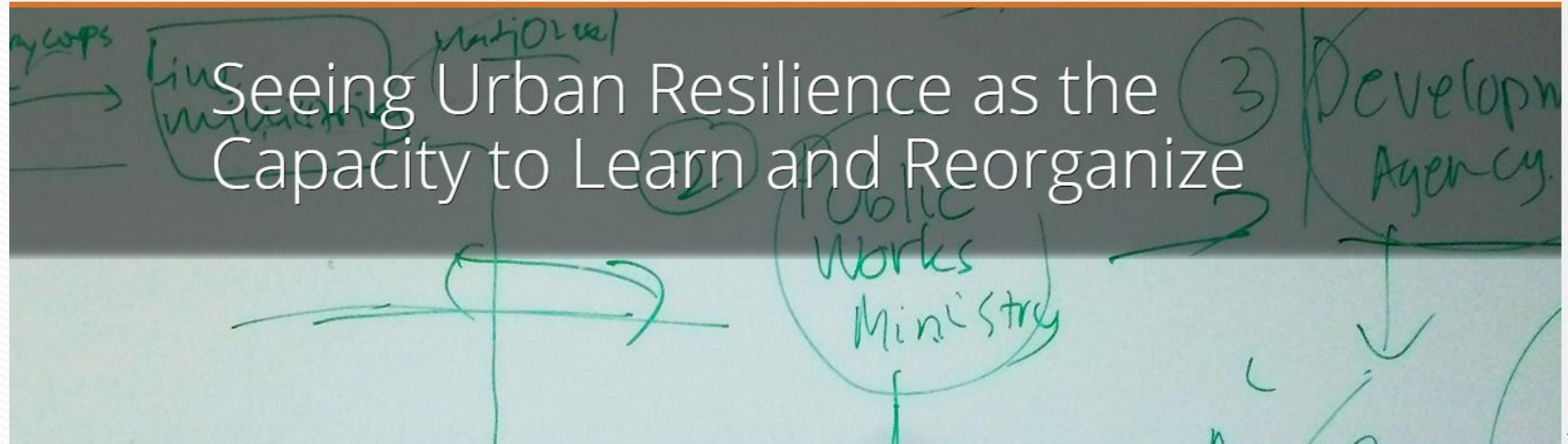
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Seeing Urban Resilience as the  
Capacity to Learn and Reorganize



# Capacity Building for Urban Climate Change Resilience - NIUA

- Supported by Rockefeller foundation under ACCCRN
- NIUA's mandate - to build capacity of 24 cities across the country on urban climate change resilience (UCCR)
- Working with four regional institutions located in east, west, north and south

# Training Modules

- Prepared a set of Training Modules for training regional institutions on UCCR
- Prepared a set of Training Modules for training at city level - a simplified and easy to comprehend set of modules



# Training on UCCR - challenges

- Conducted training for eastern region – a three day training programme for ULB officials of six cities
- Less number of participants than anticipated
  - Earthquake in Nepal
  - Urgent meeting in ULB
  - Personal problems
  - No encouragement from higher officials
  - Topic not considered important yet
  - Other training programmes going on

# Challenges .....

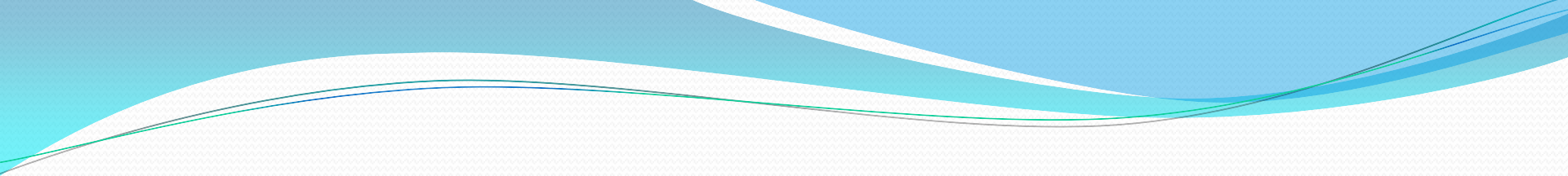
- Only some of the officials for whom KTNA was done could come
- Those who could be spared came (ULBs very short of staff)
- All participants could not attend all days
- Mixed group from different states – so different set of problems
- For city level exercises – groups could not be formed

# Lessons

- State-wise training programmes preferable
- State language better for lower level staff who may not be comfortable with English
- Must convince higher level officials about the importance of the training topic
- Exercises and films appreciated
- Resource persons should be good
- Field visit(s) during training necessary
- Two – three days training and not longer

# Possible Measures

- Work with state level training institutions for anchoring future programmes
- Link training to problems the cities face
- Link training to city's present and future projects
- Finance angle very important – saving money or new funding
- Training could be linked to job prospects/ promotion/ salary increase

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- Training should be a continuous process
    - People trained get transferred, retire, change jobs
    - New perspectives , new information needs to be disseminated
    - New skills need to be provided
    - Training should become a part of service conditions
    - E-learning should also be made possible for those who would like



**Thank You**