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Dr. Shiva Sukula is Deputy Librarian at the Central Library, Jawaharlal Nehru University, New Delhi. Dr. Sukula has authored few books and published several technical papers in renowned national, international journals and conferences. Her professional competencies involve integration of new technologies towards development of networked information services and implementation of active information literacy programs for enhancing library services for providing high quality services to end-users. She has visited INIST (Institute for scientific and technical information) Nancy, France, Universitas Islam Negeri (UIN), Sunan Kalijaga Yogyakarta, Indonesia, and University of Macau, Macau